

CASCADING MOUNTAINSIDE OUTDOOR WATER FOUNTAIN WNC-830

Read the assembly instructions carefully and follow the care instructions. Keep this manual for future reference.

Select a smooth, level surface to place the fountain.

Assemble components on a soft, clean surface to avoid scratching or damaging the finish.



Inspect packaging to ensure all parts are accounted for before disposing of packing materials.

PARTS	QTY.
Fountain Body	1
Electric Submersible Pump	1
AC Adapter	1



NOTE: The water tubing is built into the fountain. Take care when handling the water tube; detaching the water tube from the fountain will damage the fountain and void the product warranty.

Rattling noise inside the fountain? Due to the casting process, there may be loose pieces of the casting material inside the fountain. Simply remove loose casting material before use.



ASSEMBLY

1. Through the access hole in the back of the fountain, locate the light cable and firmly attach it to the short cable on the pump. **NOTE:** the connection point on the light cable is rated for contact with water and is okay to leave inside the fountain.
2. Firmly connect the pump to the water tube. Place the pump inside the fountain and run the power cord out the access hole. **TIP:** Familiarize yourself with the pump. Water flow is controlled by a switch on the front of the pump. Moving the switch to (+) increases water flow, (-) decreases water flow.
3. Firmly connect the AC Adapter to the longer pump cable.
4. Use a bucket or watering can to fill the fountain with enough clean water to keep the pump fully submerged during operation, approximately 1.25" below the edge of the basin.
5. Plug the power cord directly into a properly grounded GFCI outlet.

Note: When first used, there may be air trapped in the pump. It may take several minutes for trapped air to escape, allowing water to flow.

Care & Maintenance

- For outdoor use only. Some splashing is normal; adjust the flow rate on the pump to reach desired flow rate.
- Some climates and weather conditions increase water evaporation, requiring water to be added more frequently. Frequently check water levels during high temperatures, windy conditions, and after long-term exposure to direct sunlight to ensure the pump does not run dry. Never allow the pump to run dry as it will burn out the motor.
- Only use water in this fountain. Distilled water will help prevent mineral buildup but is not required. Tap water is okay to use, but avoid heavily chlorinated water as it may damage the fountain and the pump.
- Periodically change the water to keep the water, fountain, and pump clean. Remove scale and buildup regularly.
 - DO NOT use harmful additives such as bleach, chlorine, etc.
 - DO NOT use anything that is abrasive to scrub the fountain.
 - DO NOT use a pressure washer to clean the fountain.
- Always unplug the power supply before cleaning and maintaining the fountain and the recirculating pump. Take care when handling the pump; only pick it up by the body of the pump, never the power cord.
- During freezing weather, drain the fountain, disconnect the pump and store indoors; allowing ice to form may damage the fountain in such ways as, but not limited to, fountain cracking and/or permanent pump damage.
- Over time, the finish may gradually mellow in color due to sun exposure; this is part of the natural aging process and is not cause for return.

Troubleshooting

- Ensure the pump is fully submerged under the water. If water is not flowing within several moments of the power cord being plugged in, the pump may have air bubbles trapped in it, which can prevent water from circulating properly and/or may cause excess pump noise. Simply unplug the power supply for a few moments and plug it back in.
- If water is still not flowing, inspect the pump and tubing for obstructions.
- Check the flow control on the body of the pump, it may need to be adjusted to achieve the desired water flow rate.
- Pump noise can be caused by trapped air, low water level, or the pump being too close to the sides of the fountain. Check the pump. Try moving the pump and/or adding water to help reduce pump noise.
- Soft surfaces may cause the fountain to become unbalanced. A large stepping stone or paving stone (not included) is recommended to help ensure the fountain remains evenly balanced.
- If the LED light is not working, ensure the cables are fully connected and the seal is adequately tightened (do not over-tighten). Ensure connector ends are dry before connecting and plugging the power cord back into an outlet.
- Check to make sure the power outlet is working; consult a certified electrician if in doubt about electrical connections.

If you continue to experience problems, have issues with assembly, or the product was damaged during shipping, please contact our customer service team through one of the methods mentioned at the top of page 1.

Please have the item number and order information ready to expedite response time.



IMPORTANT SAFETY INFORMATION



- For outdoor use only.
- Keep fountain out of reach of children and pets.
- Make sure the power cord is away from traffic areas.
- Keep power cord away from all heat sources. Do not use electrical cords in areas with high temperatures.
- Check the water level frequently to ensure the pump remains fully submerged; never allow the pump to run dry as it will burn out the motor.
- Always unplug the power supply before cleaning and maintaining the fountain and the recirculating pump.
- Always empty and store the fountain and pump indoors during freezing weather.

Any modification to the product or failure to follow recommended care will void the product warranty.

WARNING:

Manufacturer and seller expressly disclaim any and all liability from personal injury, property damage or loss, whether direct or indirect, or incidental, resulting from the incorrect attachment, improper use, inadequate maintenance, or neglect of this product.

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